



MT. GRAHAM REGIONAL MEDICAL CENTER

TOGETHER FOR HEALTH

March 30, 2011

To whom it may concern:

As the CEO of a hospital in rural Arizona, it is hard to get providers interested or committed to our opportunities. The performance of the team at Arthur Marshall is outstanding. They worked diligently to understand our needs and were very adept at explaining those to physician candidates. I was well informed throughout the entire process, as my recruitment team communicated with me constantly as they worked to fill my searches. This is something I have not experienced when working with other search firms. Many recruiting firms will work hard on your opportunity while you are still paying them, then after that they basically stop working and you are left without a placement. This was not true with Arthur Marshall.

Their targeted marketing campaign produced better qualified candidates than we expected and the candidates they presented were thoroughly interested in our opportunity. The candidates were not only highly qualified, our recruiter invested the time to ensure they were very well informed and matched what we were looking for. Their face-to-face interview process before the on site visit was a key component in a successful interview. This made things much more efficient during our interview process and produced the results we were looking for.

I am very pleased with the work that Arthur Marshall has done for us and it was a good decision to enlist their help. What impressed me about them is they are very customer oriented and are very good communicators. I liked that there was no hourly billing or per interview charge and knowing that you can budget for the professional fees is a plus. It was nice to have found a company that does what it tells you it will do. Thank you for all your help.

Sincerely,

Patrick Peters
Chief Executive Officer