



Erica Collins, MBA Human Resources Director Highland Rivers Health 1401 Applewood Dr. Dalton, GA 30720 (706) 270-5000

## To whom it may concern,

Highland Rivers Health (HRH) is one of Georgia's largest behavioral healthcare providers and has been offering services since 1973. We serve over 14,000 clients in a 12-county region of northwest Georgia and operate eight outpatient clinics, two residential treatment facilities, three crisis stabilization units, and programs for individuals with intellectual and developmental disabilities.

Even with our size and reputation, due to our locations being well outside of major metro Atlanta, the competition for the attention of quality behavioral health providers is fierce on both the local and national levels. As we looked to bolster our presence in the marketplace, we decided the use of a recruitment firm would provide a higher level of activity as well as more consistent positive results. After researching different firms and models, we chose to partner with Arthur Marshall (AMI).

This has proven to be one of our most successful partnerships over the past 5 years. AMI has a long, proven history of success in all facets of behavioral healthcare staffing for HRH. They have consistently filled our roles throughout the years, and even during a worldwide pandemic, they continue to perform. In the past two months alone, AMI has helped us secure FIVE (5) providers for in-person positions.

AMI is highly responsive to our inquiries and needs. Their fervor for success is apparent in every interaction, and they operate as a true business partner. With great regard, I endorse and recommend any healthcare facility partner with AMI to take advantage of their expertise in permanent executive and provider recruitment services. As we continue to expand our services, HRH continues to rely upon the great work AMI does for our team, and we suggest anyone with a recruitment need do the same.

If any questions remain, please reach out to me for discussion.

Sincerely,

Frica Collins MRA

**Human Resources Director**